

Organization: Municipality of Alsónémedi

Subject: Searching of Norwegian partner for the "*Capacity-building of local governments for enhancing quality of public services and for promoting local economic development*" call for proposals

I. Objectives of the Programme

The overall objective of the programme is reaching enhanced institutional capacity and human resource development in public institutions, local and regional authorities in Hungary through cooperation and transfer of knowledge and experience with similar institutions and authorities in Norway, thereby contributing to better quality public services provided to citizens. It is also expected that programme will result in strengthened in bilateral relations between public entities in Hungary and Norway.

The new portfolio of local governments necessitates a shift in the attitude of municipality employees from being authority representatives to service providers. Public services to be provided by municipalities include among others local territorial development, ensuring basic **public services** (such as public lighting, maintaining public roads, parks and other public places, ensuring parking places for vehicles, etc.), basic public health services, kindergartens, ensuring clean settlements, access to culture, public safety, organizing the local economy, local tourism development and local taxation, social services for children, youth and elderly people, local public transportation, waste management, etc. For the change of attitude to successfully happen, there is a need for support in the form of strategic human resources and institutional capacity development that enables municipalities to **provide high quality services** in a rather complex socio-economic structural setting.

A core element of the programme is **bilateral cooperation**. Exchanging know-how, learning about best practices, well operating institutional models, training modules, and examples for quality public service provision shall be an important source of capacity building in all the projects. For being eligible to apply **each project promoter has to establish cooperation with one or more registered Norwegian entity** that the Project Promoter shall name in its application. (A letter of intent on cooperation, which is issued by the Norwegian partner, shall be attached to the application.)

Eligible donor project partners are public sector institutions and non-profit organisations registered in Norway, as listed below:

- governmental body
- national agency
- regional or local authority
- university, college or other teaching institution, research institute or think-tank
- non-governmental organization (hereinafter: NGO)
- foundation
- public benefit organization/tax-exempt organization
- employers' organization
- professional association
- trade union

II. Project plan of Alsónémedi

Alsónémedi would like to accomplish a complex project:

- Establishment of new cooperation with Norwegian and Hungarian partners
 - improve the quality and accessibility of the services provided by public institutions, local and regional authorities: exchange of personnel on short term with the Norwegian partner to learn from each other

For example:

- share best practices in relation to the effective communication with civil organizations and local people,
- gender equality and the women's role in the local authorities
- development of local economy (e.g.: local market)
- educational exchange program in relation to rural development and agriculture
- innovate solutions in the area of protection of environment and nature

The tasks of the Norwegian partner will be the following:

- present how their system works and share best practices
- start common pilot projects, as well as continuous cooperation

- strengthen human resources development: elaborating educational programmes, trainings and language courses with the Hungarian partner

- Promotion of local economic development
Alsónémedi would like to launch a local market, as well as to create an Alsónémedi product trademark.
- Promotion of gender equality
 - accessible new office
 - providing job possibilities for poor and indigent inhabitants in the local farms, etc.
- Investment - reconstruction of the municipality's building
- IT development – purchase of new computers and software